CERTIFICATE

This is to certify that the

Information Technology Service Management System of

BLS INTERNATIONAL SERVICES LIMITED

912, INDRA PRAKASH BUILDING 21, BARAKHAMBA ROAD, NEW DELHI - 110001, INDIA

has been found to comply with

ISO/IEC 20000-1:2018

This certificate is applicable to the following scope:

PROVISION OF E-GOVERNANCE SERVICES, FRONT LINE CITIZEN SERVICES (PASSPORT, DRIVING LICENSE), VISA PROCESSING SERVICES AND CONSULAR SERVICES.

Certificate No :: I-ITSM202204009

Date of Initial Registration	30 April 2022
1st Surveillance Audit done on	23 March 2023
2nd Surveillance Audit on/before	30 March 2024
Certificate Expiry	29 April 2024
Recertification Due	29 April 2025

MANAGEMENT SYSTEM CERTIFICATE

IAS ACCREDITED Management Systems Certification Body

MSCB-124

Authorized Signatory
BQC ASSESSMENT PRIVATE LIMITED
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